

SA30 V273 to V1206 Software Update Procedure

These instructions are to bring SA30 units running V273 network code up to the current release version V1206. The update is in 2 stages.

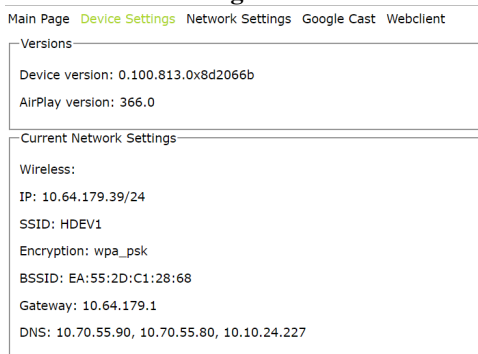
Stage 1 brings the unit up to an interim version that will prevent the unit from ending up in a boot looping state.

Stage 2 installs V1206.

You must complete BOTH stages.

Stage 1

1. Download and unzip the Recovery update file.
2. Reset the unit using both the **System Settings > Net Reset** and **System Settings > System Reset** menu options.
3. With the unit connected to a network (wired or wireless) use a browser (chrome, firefox or safari is recommended) and navigate to the IP address of the unit. To find the IP address check the System Info Menu in the setup menu.
4. Click **“Device Settings”**.



Main Page **Device Settings** Network Settings Google Cast Webclient

Versions

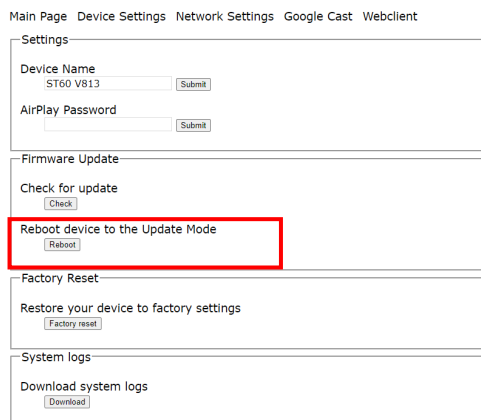
Device version: 0.100.813.0x8d2066b
AirPlay version: 366.0

Current Network Settings

Wireless:

IP: 10.64.179.39/24
SSID: HDEV1
Encryption: wpa_psk
BSSID: EA:55:2D:C1:28:68
Gateway: 10.64.179.1
DNS: 10.70.55.90, 10.70.55.80, 10.10.24.227

5. Click **“Reboot”** in the **“Reboot”** device to the update mode” menu and wait for the webpage to refresh.



Main Page Device Settings **Network Settings** Google Cast Webclient

Settings

Device Name
ST60 V813

AirPlay Password

Firmware Update

Check for update

Reboot device to the Update Mode

Factory Reset

Restore your device to factory settings

System logs

Download system logs

6. When prompted click **“Choose File”** and browse to the unzipped **“Recovery image.swu file”**. The file will then start to be uploaded to the SA30.
7. Once the file has been uploaded to the SA30 the update will be installed. The installation is in three stages.
 - ☐ For the first stage the front display will now show **NET UPDATING** for around 5 minutes.
 - ☐ The unit will then move on to the next stage of the install process. At this time the front display will now show **NET FIRMWARE UPDATING** with a progress bar. It will take around 5 minutes to complete this stage of the update. Do NOT power off during this time.
 - ☐ In the final stage of the installation the power LED will flash red repeatedly and the front panel will be blank. It will take around 2 minutes for this stage to complete. Do NOT power off during this time.
8. When all stages of the installation are complete the unit will restart automatically and briefly show **“Update Complete”** on the front panel and will then go into standby.
9. Wake the unit up and perform a factory reset using both the **System Settings > Net Reset** and **System Settings > System Reset** menu options.

SA30 V273 to V1206 Software Update Procedure

Stage 2

1. Reset the unit using both the **System Settings > Net Reset** and **System Settings > System Reset** menu options.
2. With the unit connected to a network (wired or wireless) use a browser (chrome, firefox or safari is recommended) and navigate to the IP address of the unit. To find the IP address check the System Info Menu in the setup menu.
3. Click **“Device Settings”**.

Main Page **Device Settings** Network Settings Google Cast Webclient

Versions

Device version: 0.100.813.0x8d2066b

AirPlay version: 366.0

Current Network Settings

Wireless:

IP: 10.64.179.39/24

SSID: HDEV1

Encryption: wpa_psk

BSSID: EA:55:2D:C1:28:68

Gateway: 10.64.179.1

DNS: 10.70.55.90, 10.70.55.80, 10.10.24.227

4. Click **“Reboot”** in the **“Reboot”** device to the update mode” menu and wait for the webpage to refresh.

Main Page Device Settings **Network Settings** Google Cast Webclient

Settings

Device Name
ST60 V813

AirPlay Password

Firmware Update

Check for update

Reboot device to the Update Mode

Factory Reset

Restore your device to factory settings

System logs

Download system logs

5. When prompted click **“Choose File”** and browse to the unzipped **“V1206 update.swu”** file. The file will then start to be uploaded to the SA30.
6. Once the file has been uploaded to the SA30 the update will be installed. The installation is in three stages.
 - ☐ For the first stage the front display will now show **NET UPDATING** for around 5 minutes.
 - ☐ The unit will then move on to the next stage of the install process. At this time the front display will now show **NET FIRMWARE UPDATING** with a progress bar. It will take around 5 minutes to complete this stage of the update. Do NOT power off during this time.
 - ☐ In the final stage of the installation the power LED will flash red repeatedly and the front panel will be blank. It will take around 2 minutes for this stage to complete. Do NOT power off during this time.
7. When all stages of the installation are complete the unit will restart automatically and briefly show **“Update Complete”** on the front panel.
8. Perform a factory reset using both the **System Settings > Net Reset** and **System Settings > System Reset** menu options.

To check your software version, check the **System Info** menu, the front display will show:

Version – v1.72

Network – v1206

ARC – V1.7

ARC Rx – V1.0.0